



DRUŽBA

SKI & WELLNESS RESIDENCE



Hotel Accommodation Codex

To confirm your reservation and/or by boarding the stay you agree with Hotel Accommodation Codex and is required to obey with its provisions, as well as general, moral and ethic rules common within the area of Slovak republic. In case of infringement of mentioned provisions, the accommodation provider has the right to withdraw from providing of all its services before expiration of agreed time, and that without claim to return funds for the stay.

1. At the hotel accommodation can only be provided to a guest, that has reserved and confirmed services by hotel provider, or if there has been a contractual relationship at the place of accommodation or is registered at the accommodation. For this purpose, it is required that a guest identify him/herself to an employee of the hotel reception on arrival by presenting his national identification card or passport, and children by national insurance card or travel passport. The registration of stay of citizens of foreign nations is governed by distinct legal regulations.
2. An employee of hotel reception can require a mobile phone number of guest for the purpose of contacting a guest outside of the hotel room, as well as guest's car registration number in case of necessity to relocate the vehicle.
3. The hotel is entitled to record and process the data about customer acquired from contractual relationship.
4. In special circumstances, hotel may offer a guest an accommodation different than confirmed that does not significantly differ from confirmed booking. The accommodation can be offered on its premises or at another hotel of the same category in Jasná resort.
5. Based on reserved accommodation, a hotel is obligated to check in a guest on arrival date from 2:00PM to 11:59PM at the latest. Until this time, the hotel reserves the room for the guest. If the guest does not check in at the hotel by 11:59PM on arrival day, the hotel can cancel the room reservation according to its own consideration. In case of such event, it is considered that guest has cancelled the stay, if he has not come to agreement with the hotel otherwise.
6. The guest who requires check in before 2PM, if hotel capacities allow it, will pay a full price for previous night, if it has not been agreed up differently in advance.
7. A guest is obliged to vacate the room and check out of his stay at the hotel's reception latest by 10AM. By this time he is obliged to vacate the room. If the guest does not do so, the hotel will charge him for the stay for the following day, this however still does not terminate responsibility of client to vacate the room immediately.
8. In case of an increase the number of people during ongoing stay, the guest will be charged the maximum number of people for each day of stay in accordance to valid price list.
9. A Guest can deposit their valuables in personal safe in hotel.
10. Guests are not allowed to bring sport equipment (skis, ski boots, ski poles, skates, bicycles, snowboards, and so on) into the rooms (apart from outside Apartments LUX) or into the different not for this purpose designated premises. Not respecting the policy will result in you being charged with fee of 300 EUR.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



11. The hotel holds responsibility for the items brought to the hotel premises by guest, only if these items were stored at places designated for it.
12. Forgotten items are stored at the hotel for maximum of 7 days. Forgotten items can be send to the guest by guest's request – delivery charges will be covered by the guest.
13. Guests are not allowed to bring beverages and food to the hotel in common areas and sales departmens of the hotel with exception of children's food. Not respecting the policy will result in you being charged with fee of 300 EUR.
14. Guests are not allowed to take out meals, beverages or hotel dinner sets outside the premises of the hotel without approval of the hotel's administration.
15. It is not allowed to move equipment, make adjustments, repairs or do any interference to an electrical network and other installation without approval of the hotel in room, neither in other hotel premises. Guests are not allowed to place any objects on the exterior parapets of windows and balcony railings. Not respecting the policy will result in you being charged with a fee of 300 EUR.
16. A guest can not arbitrarily empty the minibar in hotel room. If You empty minibar without the hotel's permission, You will be charged in the total amount of minibar price. The hotel can empty the minibar at the request of the guest for fee 10 EUR.
17. A guest can move through common areas of the hotel, in restaurants and bars only if wearing suitable or formal clothing. Swimsuits, shorts, or sun dresses are not allowed in restaurants and bars.
18. A guest can wear ski boots at the hotel only with the ski boots covers on.
19. Dogs and other pets are forbidden.) In case of braech this regulation, the guest's stay will be terminated without the right to compensation for unused and paid services and at the same time he will be charged a fee of EUR 400 for sanitizing the room.
20. It is possible to arrive to the hotel premises by motor vehicles only by accessible roads and park only on designated parking spaces for accommodated guests. Parking lots are not guarded and the hotel is not liable for neither parked vehicles, or for belongings, which guest leaves inside the vehicle. A guest can park in front of the hotel entrance for a maximum of 10 minutes in order to unload and load of the luggage. In case of longer stay, guest will be charged a fee for parking in the amount of 25 EUR, for each started hour.
21. A provider of the accommodation does not take responsibility for any eventual damage of electrical equipment of guest, which occured as a result of blackout or fluctuation of electricity.
22. Hotel does not hold the responsibilty for outages and potential damages caused as a result of electricity blackouts, water, gas, internet connection etc. by the supplier, which is third party.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



23. For the damage caused on hotel property is responsible a guest, who has caused them and that is according valid legal regulations. In case of damage or destruction, hotel has the right for a compensation for caused damage. The guest is obliged to settle accrued damage on the day of its finding.
24. It is in guest own interest to check the condition and functionality of devices as well as all equipment upon the arrival to the room and possible defects immediately report at the hotel reception. In case, that defects will not be reported immediately, will guest hold the responsibility for defect, as if he caused them.
25. Smoking in hotel rooms and in entire object of the hotel is strictly forbidden. In case of breach of the prohibition, hotel has the right to charge a fee for contamination of room and removal of unpleasant odour up to amount of 300 EUR for every misconduct or every violation to property.
26. A guest is obliged to behave in the hotel room and other premises of the hotel so, that he does not limit and disrupt other hotel guests by his behaviour. Guests are required to respect quiet hours in time form 10PM to 6AM. Not adhering to the quiet hours will result in you being charged a fee of 300 EUR and your stay can be terminated without claim for a refund. The hotel reserves the right to arrange a social event also after 10PM.
27. Guest is obliged to pay the price for accommodation and provided services in accordance with the price listed in price offer and in confirmation of reservation which were sent. Guest is compulsory to pay the price in advance, unless it is not otherwise agreed in writing.
28. Hotel has the right to additionally charge the eventual differences from the client's credit card, which can be found after his departure. (minibar consumption, damages etc..) The hotel is obliged to inform client in writing about any additional balancing of differences from client's credit card and about reasons of this additional charge.
29. The guest agrees, that during the entire period of his stay, chambermaid, maintenance man or other employees of the hotel have the right to enter his room in order to proceed with their work duties. The hotel reserves the right to enter the room in specific cases also after putting up the sign „ Do not disturb”.
30. By hanging out the the sign „ Do not disturb”, guest is losing the right for cleaning the room on the particular day.
31. Guest is required to close all the water taps, close all the windows, balcony door, switch off the lights in the room and hand over the magnetic card or key at the reception before his departure.
32. For a security reasons it is not allowed to leave children without an adult supervision in the room, kid's corner, children's playground, neither in other premises and area of the hotel. In the event of injury or other unpredictable circumstances, the responsibility for the child lays with person, with whom the child is registered on stay or who is his legal representative.
33. Visits are available to receive in common areas. A guest can receive visits in rooms only with approval of the relevant employee of hotel reception and that solely during the period from 10AM- 9PM.
34. The fire fighting plan, an evacuation plan and marking of directions of evacuation routes from the hotel are placed on visible and accessible place. Guests are compulsory to follow these instructions.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



35. The guest are compulsory to keep all operating rules of sales departments of the hotel and follow information boards, which are placed within premises and area of the hotel.
36. The hotel reserves the right in future to refuse to confirm the reservation or to check in a guest, who violated the rules of Accommodation Codex in the past during previous stay.
37. Hotel is not responsible for any occasional misunderstandings or conflicts between guests, however in extent of law possibilities will make necessary action to secure the order in housing and sales departments of the hotel.
38. The common areas of the hotel are monitored by CCTV system. The hotel has a right to provide record from CCTV system in justified situations to third party (police, insurance company etc..).
39. The hotel personnel is entitled to refuse sell or serve alcoholic beverage to people obviously intoxicated by alcohol or other narcotic substance and restrict the entry for these clients to all hotel's centres.
40. It is forbidden to keep weapons and ammunition, or otherwise to keep them in the condition enabling their usage within hotel premises.
41. The hotel has the right to refuse provision of services of the hotel to people, which are affected by infectious disease without claiming compensation for unused and paid services.
42. The guest is obliged to observe the currently valid hygienic measures in all areas of the hotel.
43. Guest's complains, claims or eventual proposals to improve operations of the hotel will receive the accountable employee of hotel reception. The claim procedure codex is available at the hotel reception.
44. In case of conflict or disputed situations, regulations of this accommodation codex are superior to verbal agreement.
45. The guest has the right to anytime before the beginning of the stay to cancel this booking by application of cancellation policy. In case of cancellation of reservation from the side of the guest by sending a written announcement, booking is cancelled on the day, when its cancellation was received. After cancellation of booking or in a case, that guest will check in or terminate the stay earlier, is guest compulsory to pay appropriate cancellation fee, in case that it was not agreed otherwise in advance:
 - -cancellation 45 days and more before the arrival day: a cancellation fee in the amount of 50% from the price of the stay.
 - -cancellation less than 45 days – 2 days before the arrival : a cancellation fee in the amount of 80% from the price of stay
 - -1 day and on the day of arrival or during the stay: a cancellation fee in the amount of 100% from the price of stay.
46. Particular Cancellation conditions are applied on New Year's Eve stay. Prepaid deposit for the stay is not returned to the client, in disregard of date when booking was cancelled.
47. A cancellation fee is deducted from a deposit or paid price of stay.
48. It is not allowed to create video and audio records for commercial use by client.
49. The hotel organises events, where the audio, video and photo material are produced. Personal data are processed, legal foundation is justified by the management's interest, within the immediate respect for the rights of people concerned.
50. In case of act of nature (floods, windstorm, fire and so o..) all rights and responsibilities resulting from contractual relationship between guest and hotel are terminated.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



51. Guest agrees that was informed about the processing of its personal data by company organisation: company Druzba s.r.o.- Ski&Wellness Residence Druzba****, Demänovská dolina 82,-Jasná, 031 01 Liptovský Mikuláš, IČO: 36017302. Guest was informed about its liability as well as the right of concerned person by available document. Purposes, legal foundations and the conditions about the processing of personal data are listed in detail in GDPR/ Safety of personal Data document and also on website of the institution and reception.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



Personal data protection

Dear client, customer, business partner.

This information on the protection of personal data and privacy applies to you and your personal data, because you are our client, customer or business partner. Our company acts as a controller in the processing of your personal data.

We would like to explain to you how we will use the personal data that we obtain from you or from third parties during the duration of our contractual relationship or after its termination.

With this document, we also want to fulfill our obligation to provide information pursuant to Art. 13 of Regulation (EU) No. 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, repealing Directive 95/46/EC (General Data Protection Regulation) and Act No. 18/2018 Coll. of November 29, 2017 on the protection of personal data and on amendments and supplements to certain laws

Operator:

DRUŽBA, s.r.o.

Hotel DRUŽBA-Jasná

032 51 Demänovská Dolina

IČO: 36 017 302

Contacts and methods of communication with the person with whom you can communicate regarding the protection of personal data:

- in writing at the operator's address
- electronically at: druzba@druzbahotel.sk
- in person at the reception

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



Who are you?

Data subject: any natural person to whom personal data relate. For the purposes of this document, in particular, a person entering into a contractual relationship with the operator, a contact and/or authorized person acting on behalf of the contracting party concluding a contract with the operator, a person using the services provided by the operator, a person moving in the monitored area, etc. (hereinafter referred to as the "**data subject**"). If the data about the data subject is provided to the operator by another person (or e.g. a contracting party), the provider of the personal data of the data subject is authorized to do so only if he has a legitimate legal basis for the provision according to the relevant provisions of the GDPR or the Personal Data Protection Act and is obliged to be able to prove it upon the operator's request.

Why does the operator process your personal data, what

Types of personal data and what are the

Purposes of their processing

We process the following data:

1. For the purposes of concluding a contractual relationship between the data subject and the operator

primarily to the extent of contact details, identification details, payment details and other specific data necessary for the performance of the contract.

Processing is carried out in accordance with **Art. 6 para. 1 lit. b) GDPR and is necessary for the performance of a contract** to which the data subject is a party, or for measures to be taken at the request of the data subject prior to the conclusion of the contract, including the submission of offers and calculations. The provision of personal data by the data subject is a contractual requirement. **Failure to provide the requested personal data will not allow the data subject to enter into a contractual relationship.**

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a specific legal regulation (e.g. Slovak Trade Inspection)
- To courts and criminal prosecution authorities upon their request, or within the legitimate interests of the controller
- To a law firm, postal company, reservation system operators
- and to other recipients to whom the controller is obliged or authorised to provide personal data

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk

The data is stored for at least 5 years from the end of the provision of services. If personal data are part of an accounting document or document, the data are stored for 10 years from the year

following the termination of the contractual relationship and the payment of all obligations of the contracting parties.

2. For the purposes of communication in connection with the conclusion of contractual relationships between a contracting party that is not the data subject and the operator

primarily to the extent of identification data and contact data and other specific data necessary for the performance of the contract.

The processing is carried out in accordance with Art. 6 para. 1 letter f) GDPR (e.g. communication with contact, authorized and authorised persons of the contracting party or persons authorized by the contracting party for the purposes of establishing pre-contractual relationships, including submitting offers and calculations, fulfilling the subject of the contract or obligation, recovering the receivable, etc.).

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a specific legal regulation (e.g. Slovak Trade Inspection)
- To courts and authorities involved in criminal proceedings upon their request, or within the legitimate interests of the operator
- To a law firm, postal company,

and other recipients to whom the operator is obliged or authorised to provide personal data.

The data are processed for a period of at least 5 years from the end of the provision of services. In the event that personal data are part of an accounting document or supporting document, the data are stored for a period of 10 years from the year following the end of the contractual relationship and the payment of all obligations of the contracting parties.

3. For the purposes of keeping records and reporting the residence of residents of the Slovak Republic and processing reports and notifications.

The processing is carried out in accordance with **Art. 6 para. 1 letter c) GDPR and is necessary to fulfill the legal obligation of the controller pursuant to Act No. 500/2004 Coll. full text of Act No. 253/1998 Coll. on reporting the residence of citizens of the Slovak Republic and the register of residents of the Slovak Republic.** The data subject is obliged to provide personal data. **Failure to provide personal data will make it impossible to provide accommodation to the data subject.**



DRUŽBA
SKI & WELLNESS RESIDENCE
★★★★

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a special legal regulation (e.g. Slovak Trade Inspection)
- To courts and authorities involved in criminal proceedings upon their request, or within the legitimate interests of the controller
- To a law firm, a postal company, and other recipients to whom the controller is obliged or authorized to provide personal data.

The data are stored for at least 5 years from the end of the provision of accommodation services.

4. For the purposes of keeping records and reporting the stay of foreigners and issuing related confirmations, reports and notifications.

The processing is carried out in accordance with **Art. 6 para. 1 letter c) GDPR and is necessary to fulfill the legal obligation of the controller pursuant to Act No. 404/2011 Coll. on the stay of foreigners.** The data subject is obliged to provide personal data. Failure to provide personal data will not allow the data subject to be provided with accommodation.

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a specific legal regulation (e.g. Slovak Trade Inspection)
- To courts and authorities involved in criminal proceedings upon their request, or within the legitimate interests of the controller
- To a law firm, a postal company, and other recipients to whom the controller is obliged or authorized to provide personal data.

The data is stored for at least 5 years from the end of the provision of accommodation services.

5. For the purpose of collecting accommodation taxes

in accordance with the General Binding Regulation of the City, which was issued in accordance with Act No. 582/2004 Coll. on local taxes and local fees for municipal waste and small construction waste, as amended. The scope of the processed data is set out in Section 7 of the aforementioned generally binding regulation of the city.

The processing is carried out in accordance with Art. 6 para. 1 letter c) GDPR and is necessary to fulfill the legal obligation of the operator and/or the data subject (primarily for the purpose of fulfilling the obligations arising from the operator's obligations under the aforementioned generally binding regulation, recording the accommodated persons in the form of an annex to the book of accommodated persons and proving the correctness of the collection of accommodation tax). Failure to provide personal data will make it impossible to calculate the tax for the data subject and collect the fee in question from them, which will result in the data subject having to personally notify the municipality of the obligation to pay the tax.

Personal data may be provided

- to the municipality that is the tax administrator
- and to other recipients to whom the controller is obliged or authorised to provide personal data

The data is stored for at least 10 years from the date of tax collection.

6. For the purposes of ensuring the exercise of the rights of data subjects in accordance with the GDPR and keeping relevant records

The processing is carried out in accordance with **Art. 6 para. 1 letter f) GDPR and is necessary to protect the legally protected interests of the controller and the data subject arising from the provisions of the GDPR.** The data subject is obliged to provide personal data, in particular to the extent of identification data necessary for their precise identification in the controller's systems and contact details for the purpose of informing them about the processing of their request (if the data subject requests a statement). Failure to provide personal data will not allow the data subject to process the request. The calculation of the data subject's rights under the GDPR is provided at the end of this information.

Personal data may be provided

- To the supervisory authority in the performance of its activities pursuant to a special legal regulation (Personal Data Protection Office of the Slovak Republic),
- To courts and criminal prosecution authorities upon their request, or within the legitimate interests of the controller,
- To a law firm, a postal company,
- and other recipients to whom the controller is obliged or authorised to provide personal data.

The data are stored for at least 5 years from the exercise of the right by the data subject.

7. For the purposes of recovering incurred damages and claims, handling complaints, storing documentation and records and based on other legitimate interests of the operator.

Processing is carried out in accordance with **Art. 6 para. 1 letter f) GDPR and is necessary to protect the legally protected interests of the operator** consisting in the ability to defend the legally protected interests of the operator.

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a special legal regulation (e.g. Slovak Trade Inspection),
- To courts and authorities involved in criminal proceedings upon their request, or within the legitimate interests of the operator,
- To a law firm, a postal company,
- and other recipients to whom the operator is obliged or entitled to provide personal data.



DRUŽBA
SKI & WELLNESS RESIDENCE
★★★★

The data are stored for the period necessary to achieve the purpose of the processing resulting primarily from the resolution of the situation in question.

8. Monitoring of premises for the purpose of protecting property

The purpose of processing personal data generated when using a camera system is to monitor premises for the purpose of protecting property, health and detecting crime through a camera system.

Legal basis for monitoring:

Article 6(1)(f) of the Regulation, Legitimate interest of the Controller

Personal data may be provided

- To supervisory authorities in the performance of their activities pursuant to a special legal regulation
- To courts and law enforcement authorities upon their request, or within the legitimate interests of the controller,
- To a law firm, and to other recipients to whom the controller is obliged or authorised to provide personal data.

The data are stored for a period of 72 hours.

9. Processing of accounting documents

Processing is necessary to comply with the controller's legal obligation pursuant to Article 6(1)(c) of the Regulation. Subsequently, personal data are stored in accordance with Act No. 395/2002 Coll. on archives and registries.

10. Marketing purposes, Newsletter

Personal data will only be processed to send newsletters to the e-mail address you have provided. We process personal data pursuant to Article 6(1)(f) of the Regulation. Your e-mail address will be processed until you unsubscribe. You can unsubscribe by clicking on the "unsubscribe" link in each newsletter you receive from us. After you unsubscribe, you will no longer receive any newsletters. Scope of personal data processed: e-mail address.

11. Identification of the website user, cookies.

If we are able to identify the person visiting the website during recording, this will be processing of personal data. We must have a legal basis for such processing. One legal basis may be your consent

as the data subject and the other, especially when monitoring and evaluating activities, will be the legitimate interest of the controller, i.e. us, to offer you the best possible specific service settings or support for your activities in a contractual relationship with our company, including direct advertising.

Who has access to your data

The controller may share your data with third parties in the following circumstances:

We may share your personal data with other third parties acting on our behalf, such as **service providers**. In such cases, these third parties may only use your personal data for the purposes described above and only in accordance with our instructions. We have contractually obligated them to comply with the security instructions provided for in the law.

Our employees will have access to your personal data. Only those who need it for their work for the above purposes and only if the employee is **bound by a duty of confidentiality**.

If required by law or court order, we may share your personal data, for example, with our suppliers or clients, tax authorities, social security authorities, **law enforcement agencies** or other government authorities.

Location of your personal data

Your personal data will be located exclusively within our technical facilities, with certain business partners within the European Union and the European Economic Area.

Retention of personal data

We store your personal data for a limited period of time and this data will be deleted when it is no longer necessary for the purposes of processing. In any case, we will delete your personal records at the latest by the expiry of the statutory periods after the end of the contractual relationship, **unless the legislation requires their retention**.

We may process your personal data for a longer period after the end of the relationship in the event of an ongoing legal dispute or if you have granted us permission to store your personal data for a longer period.

RIGHTS OF DATA SUBJECTS

It is important that you understand that it is your personal data that we process and that we want you to understand this. Although we do not need your permission to process your personal data, as we are required to do so by law or by the laws associated with our contract, you have many rights in relation to the processing of your personal data. The text above will answer most of your questions.

Your rights under the Regulation and the Personal Data Protection Act

Right of access



DRUŽBA

SKI & WELLNESS RESIDENCE



You have the right to be provided with a copy of the personal data we hold about you, as well as information about how we use your personal data. In most cases, your personal data will be provided to you in written form, unless you request another way of providing it. If you have requested this information by electronic means, it will be provided to you electronically, if technically possible.

Right to rectification

We take reasonable steps to ensure the accuracy, completeness and timeliness of the information we hold about you. If you believe that the information we hold about you is inaccurate, incomplete or out of date, please do not hesitate to ask us to correct, update or supplement this information.

Right to erasure

You have the right to ask us to erase your personal data, for example where the personal data we have collected about you is no longer necessary for the purposes for which it was originally processed. However, your right needs to be assessed in the light of all relevant circumstances. For example, we may have certain legal and regulatory obligations which mean that we will not be able to comply with your request.

Right to restriction of processing

In certain circumstances, you are entitled to ask us to stop using your personal data. This may include where you believe that the personal data we hold about you may be inaccurate or where you believe that we no longer need to use your personal data.

Consent

In exceptional cases, we may process your personal data based on consent. You will be specifically informed in advance about such processing. In cases where we process your personal data based on your consent, you have the right to withdraw this consent at any time. You can withdraw your consent electronically, at the address of the establishment, in writing, by means of a notice of withdrawal of consent or in person. Withdrawal of consent does not affect the lawfulness of the processing of personal data that we have processed about you on the basis of it.

Right to data portability

In certain circumstances, you have the right to request that we transfer the personal data that you have provided to us to another third party of your choice. However, the right to portability only applies to personal data that we have obtained from you based on consent or on the basis of a contract to which you are a party.

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



Right to object

You have the right to object to data processing that is based on our legitimate interests. If we do not have a compelling legitimate reason for the processing and you object, we will no longer process your personal data.

Right to lodge a complaint

If you believe that we are processing your personal data unfairly or unlawfully, you may lodge a complaint with the supervisory authority, which is the Office for the Protection of Personal Data of the Slovak Republic, <https://dataprotection.gov.sk>, Hraničná 12, 820 07 Bratislava 27; tel. number: +421 /2/ 3231 3214; E-mail: statny.dozor@pdp.gov.sk.

How can I complain about the use of my data or how do I exercise my rights?

If you want to lodge a complaint about how we process your personal data, including in relation to the rights listed above, you can contact us at the email address druzba@druzbahotel.sk and your suggestions and requests will be reviewed.

Contact details

If you have any further questions regarding the processing of your personal data, you can contact us via our correspondence address listed on our website or by email at druzba@druzbahotel.sk

The security of your personal data is very important to us and we protect it by all available means, we have developed security measures that are regularly updated. They define the scope and method of security measures necessary to eliminate and minimize threats and risks affecting the information system in order to ensure: availability, integrity and reliability of management systems using the most modern information technologies, protect personal data from loss, damage, theft, modification, destruction, and maintain their confidentiality, identify potential problems and sources of disruption and prevent them.

Request by the data subject to exercise his/her rights

Under Articles 15 to 22 of the general Data Protection Regulation (GDPR)

Addressee (operator):

DRUŽBA, s.r.o.

Hotel DRUŽBA-Jasná

032 51 Demänovská Dolina

Slovenská republika

IČO: 36 017 302, e-mail: druzba@druzbahotel.sk

Applicant (data subject):

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE



Title, name and surname:

.....

Address:

.....

E-mail address:

Status of the data subject in relation to the controller (please indicate):

- | | |
|--|--|
| <input type="checkbox"/> employee | <input type="checkbox"/> customer |
| <input type="checkbox"/> former employee | <input type="checkbox"/> job applicant |
| <input type="checkbox"/> other natural person: | |

The right that the data subject exercises by request pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (hereinafter referred to as the "**GDPR Regulation**"):

withdrawal of consent where personal data are processed on the basis of the data subject's consent (Article 7 of the GDPR Regulation)

(withdrawal of consent does not affect the lawfulness of the processing of personal data that was processed on the basis of consent until its withdrawal),

.. **access** to personal data; **confirmation** of the processing of personal data; **copy** of personal data (Article 15 of the GDPR) (access must not have adverse consequences for the rights of other natural persons),

.. **correction and completion** of personal data (Article 16 of the GDPR),

.. **erasure** of personal data (right to be forgotten) (Article 17 of the GDPR)

(unnecessary, processed unlawfully, upon withdrawal of consent to processing, unless there is another legal basis for processing; does not apply to data processed in the exercise of public authority vested in the controller, processed for archiving purposes, scientific or statistical purposes, historical research, for the exercise of the right to freedom of expression and the right to information, for the establishment and exercise of legal claims),

.. **restriction of processing** of personal data (Article 18 of the GDPR)

(until the correction of incorrect data; until verification whether the legitimate interests of the Gambling Regulatory Authority override the interests of the data subject; if the data subject objects to the erasure of data and requests to replace it with a restriction of processing; if the controller no longer needs the data, but the data subject needs them for the exercise of legal claims),

.. **portability** of personal data processed by automated means (Article 20 of the GDPR),

.. **objection to the processing** of personal data (Article 21 of the GDPR)

(when processing is based on public interest or in the exercise of official authority vested in the controller or on the basis of the controller's legitimate interests),



DRUŽBA

SKI & WELLNESS RESIDENCE



“ exercise of the right not to be subject to automated individual decision-making, including profiling (Article 22 of the GDPR).

Clarification of data on the applied right and request:

[Empty box for clarification of data on the applied right and request]

SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk



DRUŽBA

SKI & WELLNESS RESIDENCE

★★★★

The way I wish to receive information about the processing of my application:

- paper form electronic form (e-mail)
 electronic mailbox (slovensko.sk)

At on

.....
Personal signature of the person concerned



DRUŽBA

SKI & WELLNESS RESIDENCE



This accommodation codex came into the effect by 01.06.2018

Družba s.r.o.



SKI & WELLNESS RESIDENCE DRUŽBA****

031 01 Demänovská Dolina, Slovensko (Slovakia)

Tel.: +421 44 5591 555, 5591 685, 5500 000, Fax: +421 44 5591556

www.druzbahotel.sk